



PROVIDE CARE BEAR WITNESS

Médecins du Monde Switzerland
2020 ANNUAL REPORT



Médecins du Monde Switzerland is a medical humanitarian organization, founded in 1993. Our mission is to ensure sustainable access to health care in Switzerland and throughout the world. We are a non-governmental organization, politically and religiously independent, and one of the 16 member associations in the Médecins du Monde international network. Our headquarters is located in Neuchâtel, Switzerland, and we have an office in Geneva.

MdM Switzerland has a staff of 88 employees in the field and 16 at headquarters.

In our work on the ground, we provide care and bear witness. Our aim is to make the right to health real for all, with no financial, social, cultural, or geographical obstacles. In partnership with civil society organizations and local authorities, we work on projects in the field, with a goal of improved and sustainable access to health care for vulnerable people and for victims of crises and conflicts. Médecins du Monde Switzerland favors a direct approach, but one in which local partners are closely linked, so that we can guarantee sustainability.

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MESSAGE FROM THE PRESIDENT

2020: a very particular year

The severity of the Covid-19 crisis forced restrictions on us. We had to apply personal protective measures and manage with professional constraints and prohibitions on meetings and travel. The pandemic stirred up fears, doubts, and sometimes fierce discussions between those who thought we were doing too much and those who thought we were not doing enough. It aroused anger and misunderstandings. As with all crises, we were overwhelmed by contradictory information. It has been difficult to sort out the true from the false and the factual from the emotional, and to find a way to manage the crisis that suits everyone. The pandemic once again reminded us that not only are people unequal faced with disease, they're also and above all unequal faced with access to care, skilled facilities, and availability of drugs, oxygen, and vaccines.

Some people can get treatment and some can't. Some people have access to skilled facilities and medicines, and some don't. And while the vaccine is a controversial topic in our wealthy countries, such discussion is quite futile elsewhere, where vaccines aren't available.

This injustice is hardly new, and I admit that to condemn it is not very original... But I'm deeply affected when I hear about people who have to wait in line to find an oxygen tank for a family member's treatment or who are desperately waiting for a hospital bed for their mother. It shows that access to health care for all remains a utopia, a fight we must wage.

During this very particular year of 2020, our teams worked hard to ensure that the projects developed in Switzerland and elsewhere—projects that are reported on here—could continue despite the difficulties caused by the pandemic and the constraints it imposed. As the health authorities recognize Médecins du Monde Switzerland for the quality of our work, we were asked to carry out preventive actions to fight the pandemic. Our teams employed their energy and creativity in striving to better respond to those requests. They were thus able to develop large-scale prevention actions on top of the projects we were already engaged in. I'd like to take this opportunity to thank them for their work and to express, on behalf of the committee, our gratitude.



DR. DOMINIK SCHMID

PROGRAMS MAP

11
COUNTRIES | **29**
PROJECTS

MDM SWITZERLAND

77
COUNTRIES

MDM INTERNATIONAL NETWORK

THE AMERICAS

Argentina / Bolivia / Canada / Colombia / Dominican Republic / El Salvador / Guatemala / Honduras / Paraguay / Peru / United States / Venezuela

EUROPE AND THE MIDDLE EAST

Belgium / Bosnia / Bulgaria / Croatia / France / Georgia / Germany / Greece / Iraq / Italy / Lebanon / Luxembourg / Netherlands / Portugal / Russia / Spain / Sweden / Syria / Turkey / Ukraine / United Kingdom / Yemen

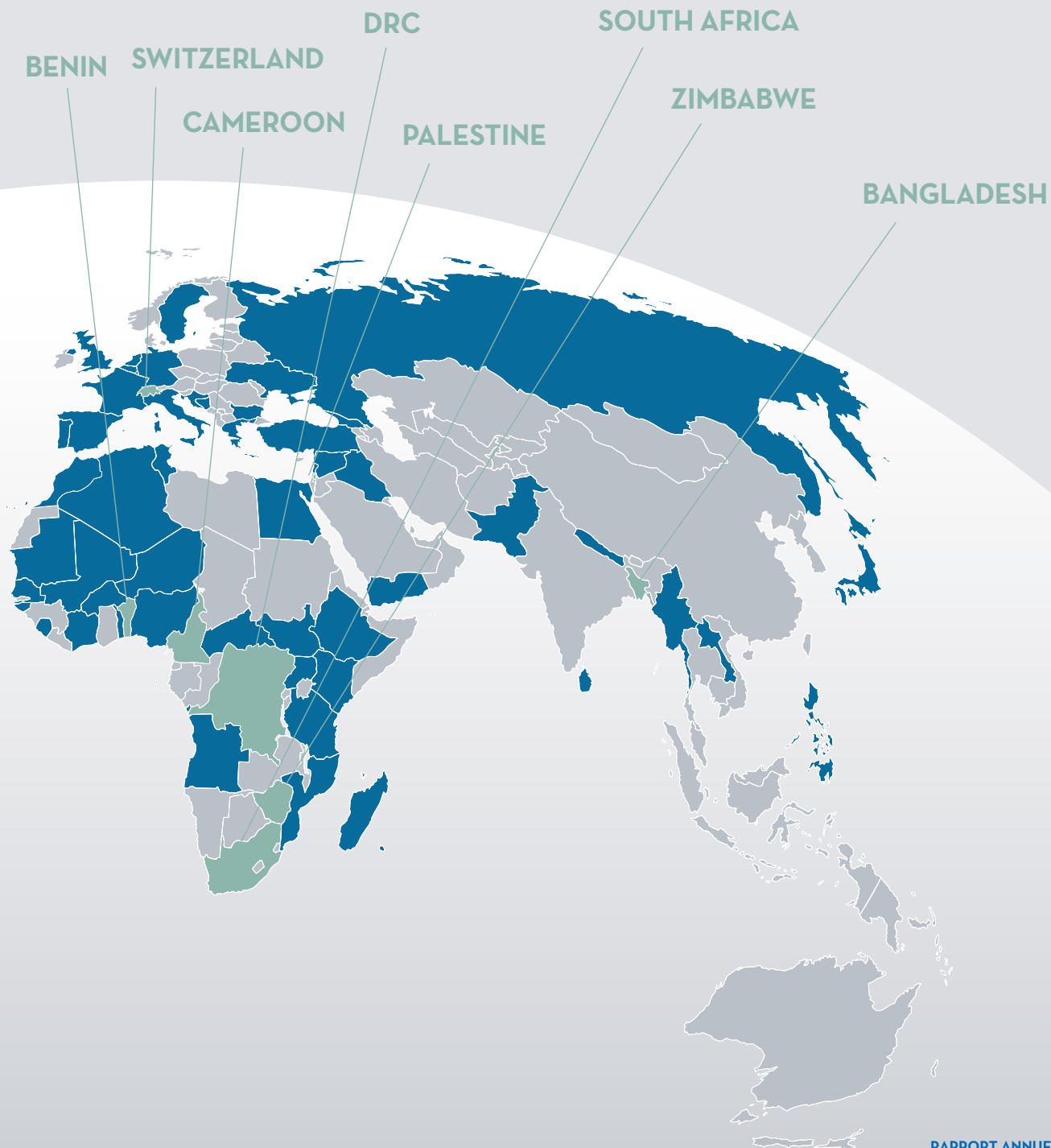
AFRICA

Algeria / Angola / Burkina Faso / Central African Republic / Côte d'Ivoire / Egypt / Ethiopia / Kenya / Madagascar / Mali / Mauritania / Morocco / Mozambique / Niger / Nigeria / Sahrawi Arab Democratic Republic / Senegal / Sierra Leone / South Sudan / Tanzania / Togo / Tunisia / Uganda

ASIA

Japan / Laos / Malaysia / Myanmar / Nepal / Pakistan / Philippines / Sri Lanka

MEXICO
NICARAGUA
HAITI



YEAR IN REVIEW

2020, PUTTING HEALTH FIRST!

In 2020, Médecins du Monde Switzerland (MdM) continued to sustainably strengthen health systems and to ensure access to quality care. The challenges and the health emergency linked with the Covid-19 pandemic required a strong response. At MdM, we successfully adapted our activities in line with Targets 3, 5, and 16 of the Sustainable Development Goals of the 2030 Agenda, all the while maintaining our current programs in the countries where we operate.

In Switzerland and internationally, MdM developed new projects to curb the spread of Covid-19, in support of and at the request of the Swiss national authorities. Our actions provided assistance to 777,892 people in emergency situations. We equipped and supported 1739 health personnel and helped raise awareness among 3,144,683 people on prevention measures and the impact of the crisis.

Our teams were active throughout the world in response to the pandemic. In Switzerland and abroad, we adapted our programs to respond to the spread of the new coronavirus, while maintaining our regular activities.

The situation was difficult for everyone in 2020; it was even more insecure for our target populations. Yet, the way in which our teams and the target communities were able to reinvent ourselves in our daily lives was remarkable.

Our commitment to women and children remained a priority in 2020. We accompany our support for sexual and reproductive health and children's health (SRH) with special expertise in the areas of gender-based violence (GBV), pediatric palliative care (PPC), and mental health. The pandemic and its consequences have highlighted more than ever how fragile we are as well as the relevance of our commitment. During this year unlike any other, we significantly increased our capacity to care for victims of physical, sexual, and psychological violence: we provided 2883 people with psychosocial, medical, and legal assistance. Our support also helped 12,207 people to receive psychosocial and mental health support. Meanwhile, our PPC program helped improve care for 1443 children with non-curable diseases and also provided support to their families in 2020.

In Switzerland, we adapted the activities of our national projects to the emergency situation. With the pandemic in mind, we launched a new project for the homeless, offering access to care at night shelters in the Canton of Vaud.

In Neuchâtel, the closure of massage parlors led to greater economic insecurity for an already very fragile population—that of sex workers. MdM teams worked to help meet their basic needs, in the form of food vouchers and everyday items. The mobiliza-

tion of our teams and our dialogue with the health authorities made us an important player in the regional response to Covid-19. A sorting center and offices were established at our health center in La Chaux-de-Fonds.

A look at the quantitative and qualitative results for 2020 are very telling: they show our positive impact on the local populations and communities we serve. Our capacity and expertise enable us to ensure suitable development of our projects. Renewal of our partnership with the Swiss Development & Cooperation agency (SDC) is ensuring stability for the new phase of MdM's program, from 2021 to 2024. The Gender Equality & Health Alliance, alongside the NGOs IAMANEH and Women's Hope International, is promoting gender equality and is reaching out to the most vulnerable groups to secure their sexual and reproductive health and rights, take measures to prevent sexual and gender-based violence, and provide support to survivors.

SEXUAL & REPRODUCTIVE HEALTH AND CHILDREN'S HEALTH (SRH)

COMMITMENT BY MÉDECINS DU MONDE SWITZERLAND IS HELPING TO REDUCE MATERNAL AND CHILD MORTALITY

The number 1 priority of Médecins du Monde Switzerland is to help women and children, the main victims of obstacles to access to health care. In 2020, the activities carried out by Mdm helped to reduce the maternal, neonatal, and infant mortality rates in the intervention areas of the 10 countries where we operate.

Our projects in SRH include medical support, family planning, medical follow-up for pregnant women, specialized childbirth management, and newborn care. We also offer psychological support and make sure that the rights of women and children are recognized and respected.

In Nicaragua, Mexico, Benin, Cameroon, and Haiti, SRH training enabled 1783 health professionals and community members to develop their skills. We also put emphasis on capacity building for individuals, families, and communities, via targeted messaging to over 2 million people.

In Cameroon's Fouban district, 22,412 women and newborns benefited from an SRH service in 2020. We have noted improvement in the quality of care in the 72 health centers we support. In Zimbabwe, 433 women were able to give birth under safe conditions. In Benin, improving children's health is a priority: access to health and quality of care has improved in schools and communities in all the places where we work. In health centers, demand

for planning is increasing, and access to SRH care is being maintained despite the Covid-19 pandemic. Meanwhile, in Nicaragua, newborn care is improving even more. In Mexico, women in Chiapas receive the prenatal care they need.

Wherever we work, we focus on awareness-raising because it has proven to be effective. In Haiti, for example, 127,837 people received messages on prevention, in schools, on the radio, and in the communities.

Since 2000, the maternal mortality rate has decreased by 37% worldwide. Despite this remarkable progress, nearly 800 women still die every day as a result of pregnancy or childbirth, and 5 million children die before their fifth birthday each year. That's why access to health for women and children remains our priority!

PEDIATRIC PALLIATIVE CARE (PPC)

1443 CHILDREN WERE CARED FOR IN 2020

In countries with limited resources, care for the physical and psychological suffering of children with non-curable diseases is practically non-existent. Médecins du Monde Switzerland has been working for several years to remedy this, by offering a PPC program in Cameroon, Nicaragua, and the Democratic Republic of Congo.

To alleviate the pain and suffering of children and their families, our activities are focused on three areas: medical care for children, training for health-care workers, and advocacy to introduce palliative care into national programs and to ensure medicine accessibility.

In 2020, our partners provided support for 1443 children with non-curable diseases (compared to 950 in 2019, 342 in 2018, and 121 in 2017). Our teams take action in hospitals and at homes, and they also provide support to the families of sick children.

Advocacy activities are an important aspect of our action, and these continued throughout the year. In Cameroon, the working group led by MdM continued its efforts to develop the draft law on incorporating PPC into national policies. In the DRC, MdM participated in setting up a national committee for developing palliative care, via four working groups in training, care, medicines, and legislation.

One of the significant advances achieved in 2020 is the use of analgesic methods for painful medical procedures in pediatric facilities. In the DRC, healthcare workers began routine use of anesthetic creams,

which hadn't been used in 2019. Pain assessment and management techniques were standardized. In Nicaragua, anesthetic cream is now included in the Ministry of Health's list of drugs, and its application is included in the clinical practice guidelines for PPC. MdM provided support to the technical group that developed these guidelines, which were approved and distributed nationwide in 2020. In Cameroon, anesthetic ointments are now part of the protocol for pain care in pediatric wards. The work carried out by MdM and our partner in Cameroon contributed to this reform.

In the six years since the launch of our programs, there has been in-depth improvement in the practice of the healthcare teams that have received training. To pursue our actions aiming for better quality of care, 283 healthcare workers in Cameroon and Nicaragua received training in 2020.

FIGHTING GENDER-BASED VIOLENCE (GBV)

MÉDECINS DU MONDE SWITZERLAND CARED FOR 2883 VICTIMS IN 2020

Médecins du Monde Switzerland is committed to the fight against physical, sexual, psychological, and economic violence, as well as against harmful traditional practices. We pay particular attention to gender-based violence, whose main victims are girls and women.

MdM Switzerland fights against this violence, which is all too often trivialized and rooted in customs. To do so, we develop multidisciplinary programs covering the fields of health, psychosocial support, education, and justice. Our work includes prevention, promotion of rights, care, and reinsertion of victims.

In 2020, MdM cared for 2883 victims of violence. In Bangladesh, Benin, Cameroon, Haiti, Mexico, and Zimbabwe, we provide comprehensive care. We round out this care with legal support and increasingly provide medical certificates. In Cameroon, for example, medical certificates are now issued systematically to all persons wishing to initiate legal proceedings. In Benin, this certificate has become a model throughout the country.

The number of GBV victims visiting the centers supported by MdM continues to increase: 1481 victims in Benin, 1078 in Cameroon, 149 in Mexico, and 147 in Haiti. We have added a crucial component to our holistic GBV care: protection of children in schools and in their vocational training.

In 2020 our awareness-raising activities included vital messages on prevention. In Mexico, for example, radio campaigns on the themes of gender equality and non-violent forms of masculinity reached

166,571 people. In Bangladesh, GBV awareness-raising campaigns via home visits reached more than 44,000 people.

The MdM Switzerland teams and our partners have developed and strengthened a common strategy that applies to our GBV actions in all the countries where we operate: guidance on national policies and political processes to work against violence. Based on our experience in Benin, MdM set up and supported a process in Haiti to create a charter of good practice, for adoption in schools.

The qualitative and quantitative results of our GBV projects were very positive in 2020. They bear witness to the commitment of our teams and to the scale of needs and to the necessity of continuing our efforts to improve access to and quality of care. Above all, those results show that we must reinforce the culture of equality and non-violence and ensure the sustainability of our actions.

MENTAL HEALTH

MENTAL HEALTH SUPPORT WAS PROVIDED TO 12,207 ADULTS AND CHILDREN IN 2020

Médecins du Monde Switzerland improves access to mental health care, particularly in situations of prolonged conflict and humanitarian crisis. Specialized psychological support is also offered to beneficiaries as part of our care for GBV victims and our pediatric palliative care program.

In 2020, 12,207 people received support as part of our projects specifically dedicated to mental health. Because these projects are a component of our holistic approach, we were able to offer psychological care to all the GBV victims followed in MdM-supported facilities as well as most of the children in pediatric palliative care and their families. A total of 16,646 people received such support.

In Benin, for example, thanks to MdM's support, psychological follow-up of GBV victims is now a reality in all the comprehensive care centers. In addition, 24 police officers were trained at the Central Office for the Protection of Minors, to improve their skills in dealing with and listening to children.

In South Africa, 2228 youth participated in 214 life-skill sessions. Six youth leaders were trained to discuss topics in those sessions, in particular through games. The topics included harassment, mental health, and menstruation.

Meanwhile, in Palestine, where the prolonged conflicts have had disastrous repercussions on the psychological and social balance of the people there, mental health remains a focus of our activities. Individual and group sessions helped 1479 children and 1674 adults develop their resilience. Our teams also

responded to 75 emergency alerts from the United Nations Office for the Coordination of Humanitarian Affairs (OCHA). Additionally, the SAWA helpline teams, which provide 24/7 support in the event of psychological distress, assisted 5783 people.

The year 2020 also saw continuation of the work to guide healthcare workers in better care for suicidal patients. The training sessions organized in the emergency wards helped the healthcare personnel to better understand the problem and to improve the care provided to patients.

Special attention was also given to front-line health care personnel and workers. MdM's psychosocial teams worked with the Ministry of Health to provide support, tools, and advice that are adapted to the personnel working on the Covid-19 response, with the goal of aiding those who come to others' aid, and to avoid burnout.

COVID RESPONSE

AWARENESS-RAISING ON PREVENTION MEASURES FOR 3,144,683 PEOPLE

Despite the fact that MdM adapted its projects in 2020 to respond to the Covid-19 pandemic emergency in all the countries where we operate, we were able to continue our activities. In eight of the countries where MdM Switzerland is active, our teams were incorporated directly into the health-crisis response systems.

Internationally, MdM was very involved in raising awareness in communities and in training and supporting healthcare personnel. Our teams distributed protective equipment and advised health authorities in the Occupied Palestinian Territory and in Benin. In the most disadvantaged neighborhoods of Cotonou, MdM was able to raise awareness on prevention measures among around 30,000 people.

In Greece, and in the world's largest refugee camp, in Bangladesh, we supported health systems with grants of equipment and training.

In Switzerland, the Neuchâtel authorities were quick to ask us to include our "Maison de Santé" health center in their response system. Our office for undocumented migrants and people in vulnerable situations became a screening center. In a second phase, the Maison de Santé participated in cantonal and national seroprevalence studies, helping to evaluate the proportion of the population that had been infected. And as part of the PASS project, our social workers came to the aid of sex workers who were suddenly deprived of income.



EMERGENCY RELIEF

GREECE, LEBANON, AND SYRIA: PROVIDING ACCESS TO HEALTH CARE UNDER THE MOST DIFFICULT CONDITIONS

Médecins du Monde Switzerland has a policy of investing a maximum of 20% of our resources to emergency relief, in accordance with our expertise.

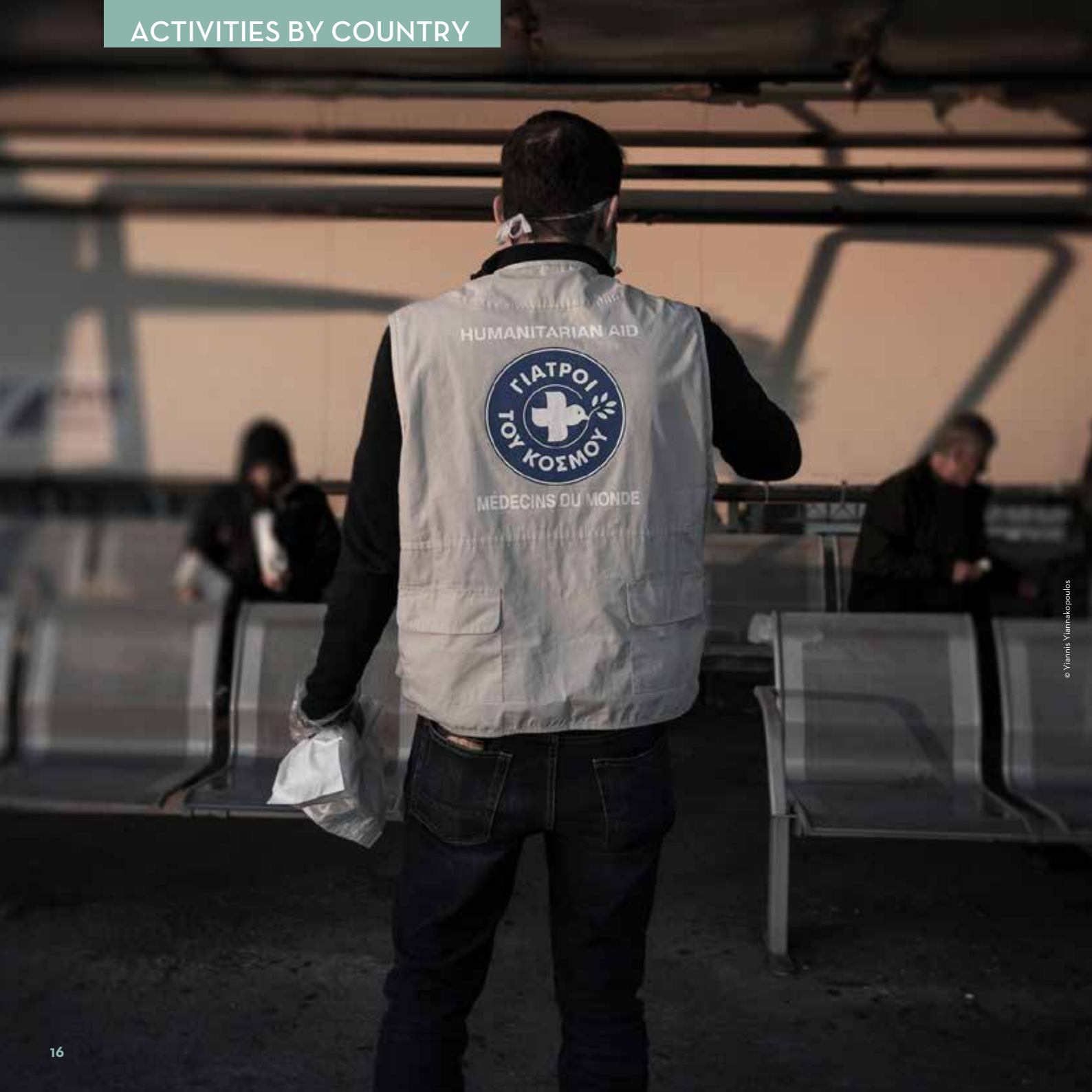
MdM undertook to provide help following the fire in September 2020 that ravaged the Moria refugee camp on the island of Lesbos, Greece, where 13,000 people were living. With support from SDC, a three-month action came to the aid of 2931 patients. Covid-19 was a severe blow to the Greek health system, which had already been weakened by years of financial crisis. At the request of the Greek authorities, MdM implemented a national response plan to ensure adequate protection for personnel working in public-health and social-housing facilities.

In Syria, our emergency aid response included support to four primary healthcare facilities in the governorates of Aleppo and Raqqqa, with SDC assistance. These facilities serve a population of approximately 263,800 people affected by the conflict and economic crisis in the country.

Meanwhile, in Lebanon, an explosion devastated part of Beirut on August 4, 2020, killing more than 180 people and injuring thousands more. The MdM team, consisting of a social worker, psychologists, and nurses, provided psychological support in the port district. Under very difficult circumstances aggravated by the Covid-19 pandemic, we deployed home visits, a mobile clinic, and a hotline.



© MdM Greece





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3 PROJECTS.

Donors: Swiss Solidarity, Fondation Jane Stale-Erzinger, Fondation Philanthropique Famille Sandoz, Générations Sexualités Neuchâtel, Loterie Romande, Swiss Federal Office of Public Health (FOPH), Public Health Service of the Canton of Neuchâtel, Rotary Club Neuchâtel, Soroptimist International Switzerland - Club de Neuchâtel, City of Neuchâtel, City of Le Locle. **Direct costs:** CHF 422,766. **Partners:** Aspasia, Caritas Neuchâtel, Caritas Vaud, Centre de Santé Sexuelle, Centre Social Protestant, Fleur de Pavé, Fondation Mère Sofia, Générations Sexualités Neuchâtel, Grisélidis, Haute École Arc, La Marmotte (Salvation Army), Office des Relations et des Conditions de Travail (ORCT), Point d'Eau, ProCoRe, Service de la Cohésion Multiculturelle (COSM), Service des Migrations (SMIG), Sleep-in, Unisanté, City of Lausanne, Zone Bleue.

SWITZERLAND

Types of actions:

Access to care for people in difficult situations, Covid-19, SRH.

MdM maintained the programs planned for 2020 and at the same time helped reduce the effects of the pandemic on our beneficiaries. The pandemic had a heavy impact on sex workers, among others. When salons were forced to close, they found themselves suddenly without resources, usually far from their country of origin and their family. During the semi-lockdown, most of them were no longer able to meet their basic needs in food, everyday sanitary products, housing, and access to health care. We adapted to the situation by expanding our service offer, for example by distributing food vouchers. Our social workers followed a total of 110 women, 6 transgender persons, and 7 men.

We also stood out in our frontline role in the fight against Covid-19.

Our “Maison de Santé” health center in La Chaux-de-Fonds was made part of the Neuchâtel cantonal system starting from March 2020. The site became a sorting and testing center, where 662 people were tested for Covid-19. In a second phase, MdM was asked to participate in cantonal and national seroprevalence studies, helping to evaluate the proportion of the population that had been infected.

Strengthening access to health care for the homeless has also been one of our key actions. In November 2020, MdM started a new project offering nursing services in eight emergency shelters in the canton of Vaud.



© Altus Sport

SOUTH AFRICA

Types of actions:
Covid-19, GBV.

1 PROJECT.

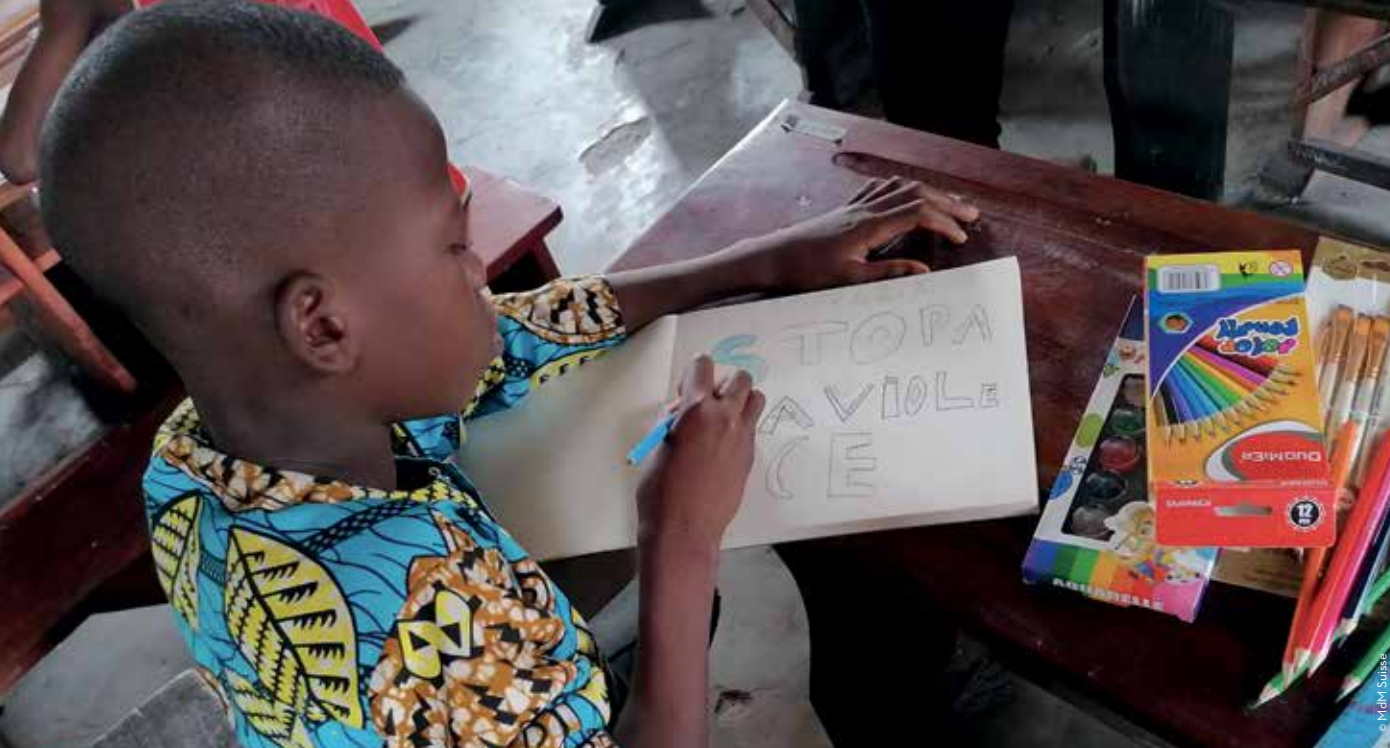
Donors: atDta Foundation, Latitude 21, UEFA Foundation for Children. **Direct costs:** CHF 25,088. **Partner:** Altus Sport

MdM Switzerland has been working in South Africa since 2019. The Bophelo Project, implemented by our local partner Altus Sport, encourages children's learning and overall development through sports and educational activities in Mamelodi Township, a socially and economically disadvantaged area of Pretoria. The project uses extracurricular activities to improve the psychological and social well-being and overall education of children in seven schools. It also prepares six "youth leaders" for the job market.

The year 2020 was strongly marked by Covid-19, and South Africa was the hardest-hit country in sub-Saharan Africa. Despite school

closure for nearly five months and severe health restrictions, Altus Sport managed to put several activities into motion: life skills sessions combining social information and health prevention through games; reading clubs to promote English language learning; and awareness-raising on healthy food, via distribution of fruit in schools.

Awareness-raising activities were also carried out in communities and in schools to fight the spread of Covid-19. Thanks to this program, one of the youth leaders found a job, despite the very difficult economic situation in the country.



BENIN

Types of actions:
Covid-19, GBV, SRH

6 PROJECTS.

Donors: Canadian Embassy's Canada Fund for Local Initiatives (CFLI), City of Versoix, Latitude 21, Pierre Pfister Foundation, Plan International, SDC, Swiss Solidarity, Symphasis Foundation – children's fund, UNICEF. **Direct costs:** CHF 865,142. **Partners:** Association des Femmes Avocatess du Bénin, Centre International pour la Promotion de la Création (CIPCRE), Cinéma Numérique Ambulant, Conseil National des Artisans du Bénin (CNAB), Institut Supérieur des Métiers de l'Audiovisuel (ISMA), Institut des Filles de Marie Auxiliatrice des Sœurs Salésiennes de Don Bosco (IFMA), Le Centre, several Beninese Government Ministries (Health; Social Affairs and Microfinance; Justice; Pre-school and Primary Education; Secondary, Technical and Vocational Training; Interior) and their respective decentralized services, Plan International, Terres Rouges, Thakamou Culture Arts, University of Abomey-Calavi.

During this year of the pandemic, MdM undertook to maintain the planned actions so that the support provided to communities would never be reduced. In the most disadvantaged neighborhoods of Cotonou, the community nursery schools became public thanks to MdM's ongoing support for children's health.

One of the highlights of MdM in Benin was our specific support to teenage girls at risk of or already victims of early pregnancy. To this effect, we trained personnel to work with those girls and also launched a mobile app, "ALODO." Nearly 50 girls from three cities in the country received support, and 30 peer educators were trained in the prevention of risk behavior.

In the front line of the fight against GBV, MdM opened a fourth

center in northern Benin. Six psychologists were assigned to the centers, and health workers, social workers and police officers were trained to improve care coordination. Over the year, nearly 1500 victims were cared for, nearly double those of 2019. On social networks and in the media, several campaigns against gender stereotypes were conducted, to direct victims to the appropriate services or to inform people about specific risks in times of pandemic. These campaigns reached tens of thousands of people. GBV prevention was carried out with young apprentices and with children in schools or working in the Dantokpa market. Finally, a guide to psychosocial support for victims was created with the Ministry of Social Affairs.



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CAMEROON

Types of actions:

Covid-19, GBV, PPC, SRH.

5 PROJECTS.

Donors: AFD, Canton of Uri, Fondation Jylag, J&K Wonderland Foundation, Medicor Foundation, SDC, several Swiss municipalities (Bettingen, Bottmingen, Riehen, Risch), Swiss Solidarity. **Direct costs:** CHF 946,158. **Partners:** Alternative Santé, Association des Cadres Supérieurs de Santé du Noun, Délégation Régionale de Santé Publique de l'Ouest, District de Santé de Foumban, Fédération Internationale des Femmes Avocates, several Cameroonian Government ministries (Public Health, Social Action, Justice, Basic Education, Women's Empowerment and the Family), Santo Domingo.

In Cameroon, MdM is present in the Northwest and West regions, as well as in the capital, Yaoundé. As part of our GBV project in Bamenda, nearly 800 victims suffering physical, sexual, or psychological violence received psychosocial, medical, legal, and/or socio-professional assistance. The two English-speaking regions (Northwest and Southwest) have experienced strife since 2019, forcing more than 600,000 people to flee. The opening of a branch office in Mbouda made it possible to strengthen the project's presence among displaced persons and to carry out awareness-raising activities on violence.

The SRH project in the Foumban Health District provided sexual, reproductive, and children's health services to 22,412 women and newborns.

A network of volunteer medical specialists was created and supported. Thanks to MdM, 1120 health personnel were trained, 9 health facilities were upgraded, and 13 health facilities received equipment in 2020.

In PPC, MdM's local partners provided support for 21 patients and their families and social entourage, in Yaoundé.

In addition, at the request of the national authorities, two large-scale emergency projects were implemented in connection with the Covid-19 pandemic. These helped to strengthen the public health system, raise awareness, and help prevent the spread of the virus.



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DRC

Types of actions:
PPC.

1 PROJECT.

Donors: Fondation Internationale Maria Francisca, Municipality of Erlenbach.
Direct costs: CHF 45,368. **Partners:** CUK Hospital, Kalembelembe Pediatric Hospital, Institut Supérieur en Technique Médicale (ISTM), Ministry of Health, Ndjili Hospital, Pallia Familli.

In 2020, collaboration with our local partner Pallia Familli focused on maintaining pediatric palliative care services and limiting the negative impacts of the pandemic, particularly on patients' confidence in seeking care at hospitals. Although clinical activities were reduced between March and June, Pallia Familli continued capacity-building activities for mobile teams, and a total of 53 patients were provided PPC treatment out of a total of 439 consultations. Over 40 of them and their families benefited from music therapy, an innovative approach to pain relief and anxiety reduction.

At the institutional level, several awareness-raising sessions on the need for PPC were carried out at the Kalembelembe pediatric

hospital, resulting in a draft plan for including a PPC service in the hospital.

In addition, as part of our partnership with the Higher Institute of Medical Technology, a new training module for second- and third-year students was developed.

Finally, a workshop for the creation of a national monitoring committee for the development of palliative care was held in November. Its 30 participants included health professionals; experts from the Ministry of Health; and the Secretary-General of Health, who pledged to support it.



ZIMBABWE

Types of actions:

GBV, Mental health, SRH..

1 PROJECT.

Donors: SDC, Swiss Solidarity. **Direct costs:** CHF 168,536. **Partner:** TSURO Trust.

MdM launched a program in Zimbabwe in late 2019, after Cyclone Idai devastated parts of the Chimanimani and Chipinge Districts. Zimbabwe had already been suffering from a severe economic crisis when the Covid-19 pandemic further aggravated the situation and caused the death of many people.

In 2020, MdM teams and our partners in the Chimanimani District began work to repair three damaged primary healthcare centers and donated essential equipment to four of them, in order to provide quality services to patients.

With the goal of improving quality of care, our medical team provided training and supervision to personnel of the centers, in sexual and reproductive health, GBV, and mental health. At the same time, awareness-raising on mental health and GBV was provided to community leaders and volunteers, with the goals of raising awareness, destigmatizing, and improving referrals to health facilities. As a result of our work, more than 480 people in the community were referred to health centers for mental health issues.



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HAITI

Types of actions:

Covid-19, GBV, SRH.

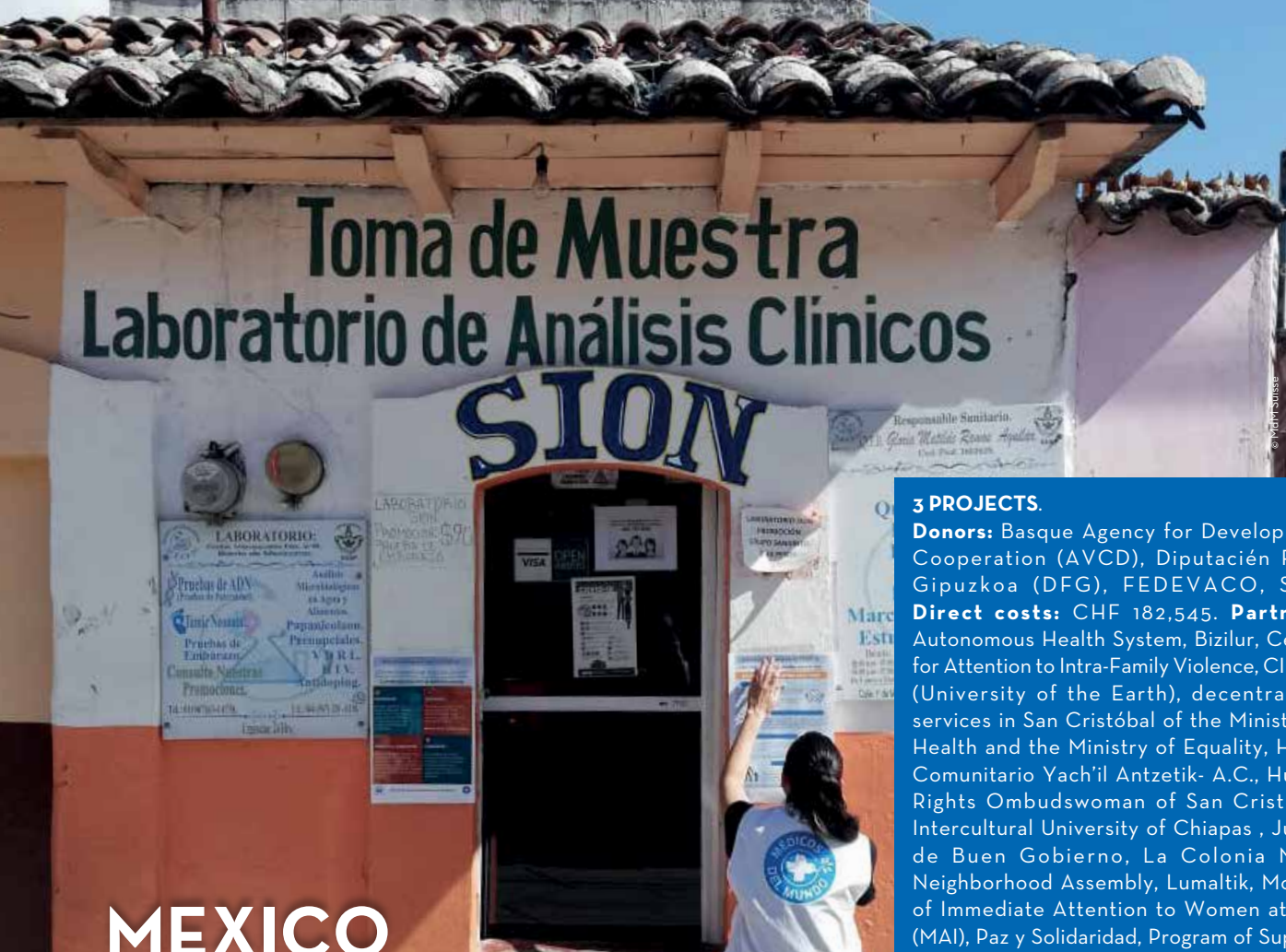
2 PROJECTS.

Donors: City of Geneva, FEDEVACO, SDC, USAID - BHA. **Direct costs:** CHF 349,617.

Partners: Espoir des Femmes Haïtiennes, several Haitian government ministries (Women's Affairs and Women's Rights, Public Health and Population, National Education and Professional Training), Sourire d'Enfants Haïti.

In the Goave region, MdM works on GBV (prevention, education, and care) and improvement of sexual and reproductive health. In 2020, awareness-raising actions on these topics in schools reached 1500 students, 30 teachers, and 300 parents. In addition, awareness-raising via training workshops, conferences, and radio spots reached more than 50,000 people in the region. At the same time, more than 100 healthcare personnel were trained in GBV care and in SRH. Holistic care was provided for 127 GBV survivors, with the support of our local partner Espoir des Femmes Haïtiennes.

The Port-au-Prince area suffered severely in 2020 from the Covid-19 pandemic and urban violence. MdM provided an emergency response there by backing up the Haitian health system in the disadvantaged neighborhood of Martissant. As part of this project, two health centers were supported to respond to the crisis, 80 health care personnel were trained, 31 GBV victims received care, and more than 16,000 people were provided information on protection measures against Covid-19 and GBV.



MEXICO

Types of actions:

Covid-19, GBV, SRH.

The year 2020 saw the launch of two new projects in Mexico, expansion of the MdM team, and an increase in the number of our local partnerships. All these developments came about despite the Covid-19 pandemic.

Our new project on GBV prevention made it possible to carry out awareness-raising activities via workshops and online interactions. These enabled 650 adolescent girls to improve their knowledge about GBV and about sexual and reproductive health. Other youth shared messages of equality and respect for women through art exhibitions. Also, advice on non-violent education and gender equality given by indigenous women was broadcast on the most popular radio station

in San Cristóbal, reaching 80% of the city's population.

The new partnership with the CIDECI training center made it possible to train 22 adolescents from indigenous communities in primary health care and in sexual and reproductive health.

Finally, we helped improve access to health care in 12 autonomous municipalities in Chiapas. More than 500 healthcare promoters and midwives enjoyed capacity building in diagnosing and monitoring local diseases. MdM also responded to the Covid-19 emergency by providing medical equipment to the autonomous health system.

3 PROJECTS.

Donors: Basque Agency for Development Cooperation (AVCD), Diputaci6n Foral Gipuzkoa (DFG), FEDEVACO, SDC.

Direct costs: CHF 182,545. **Partners:** Autonomous Health System, Bizilur, Center for Attention to Intra-Family Violence, CIDECI (University of the Earth), decentralized services in San Crist6bal of the Ministry of Health and the Ministry of Equality, Hogar Comunitario Yach'il Antzetik- A.C., Human Rights Ombudswoman of San Crist6bal, Intercultural University of Chiapas, Juntas de Buen Gobierno, La Colonia Maya Neighborhood Assembly, Lumaltik, Module of Immediate Attention to Women at Risk (MAI), Paz y Solidaridad, Program of Support for Women's Organizations in the Federal Departments, public secondary schools of San Crist6bal de las Casas.



© AMCA

NICARAGUA

Types of actions:
PPC, SRH.

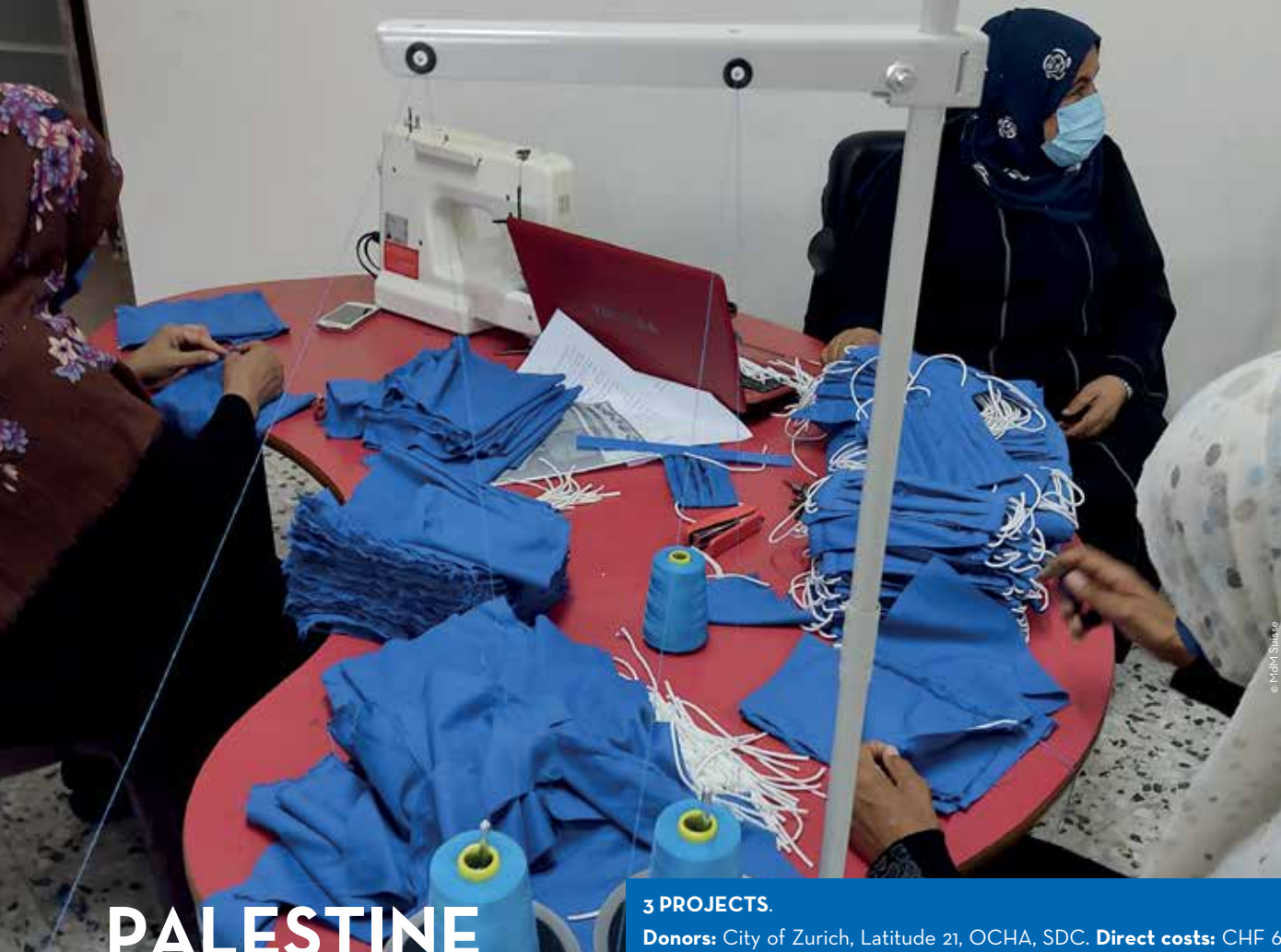
2 PROJECTS.

Donors: Fondation Franmar, Fondation International Maria Francisca, J&K Wonderland Foundation, Municipality of Erlenbach, SDC. **Direct costs:** CHF 74,253. **Partners:** AMCA (Asociación de Ayuda Médica para Centroamérica), Bertha Calderón Roque Women's Hospital, Manuel de Jesús Rivera Children's Hospital - La Mascota, Ministry of Health.

In Nicaragua, the Pediatric Palliative Care project expanded and is becoming part of national institutions, for a lasting impact. In 2020, 220 new children were cared for by the PPC team; 14 children received follow-up at home through a new system, thanks to coordination among all the levels of the health system and the inclusion of other stakeholders such as families and schools. This pilot project was initiated in the oncology department of La Mascota Hospital, but now 80% of its PPC patients are from other departments and hospitals throughout the country. At the same time, and despite the health crisis, 129 nurses from La Mascota Hospital were trained, and 270 people took part in the annual Palliative Care Week.

Our action with the Ministry of Health also helped develop and distribute a "clinical practice guide for pediatric palliative care." Finally, a framework agreement was signed with the National Autonomous University of Nicaragua to create a degree in palliative care.

In the field of maternal and child health, the pandemic led to a freeze in field activities from May 2020; however, ventilation equipment was purchased for nine regional hospitals, and training was provided to the teams at these facilities.



PALESTINE

Types of actions:

Covid-19, Mental health.

3 PROJECTS.

Donors: City of Zurich, Latitude 21, OCHA, SDC. **Direct costs:** CHF 618,366.

Partners: Defense for Children International, Ministry of Health, Palestinian Counseling Center, SAWA and a network of 9 community-based organizations (in the West Bank, Gaza, and East Jerusalem).

MdM's work to improve the mental health of the people of the West Bank and Gaza and to increase their resilience became all the more important in the face of the Covid-19 pandemic, which has had a devastating impact on the well-being of Palestinians and on the economy of the Occupied Palestinian Territory. In 2020, our teams worked on awareness-raising and training for 45 doctors, nurses, social workers, and emergency room psychologists in five West Bank hospitals. Our goal was to better identify cases of attempted suicide and to develop new protocols, in collaboration with the Ministry of Health.

As a result, 760,003 emergency room patients benefited from improved services. In addition, 2700 boys and 1800 girls participated in the educational activities we organized to improve their general well-being.

To support the authorities' emergency response, MdM responded to 33,866 people in need, via distribution of protective equipment, the donation of essential medicines, individual and collective psychological counseling, and awareness-raising sessions.



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BANGLADESH

Types of actions:
Covid-19, GBV.

2 PROJECTS.

Donor: SDC. **Direct costs:** CHF 252,164. **Partners:** Médecins du Monde Japan, Ministry of Health, PULSE, RTMI (Research, Training and Mangement International).

May 14, 2020, saw confirmation of the first official case of Covid-19 among Rohingyas living in camps in the Cox's Bazar District of Bangladesh. In view of the high population density and poor living and health conditions there, MdM launched an emergency program to support the authorities' efforts to contain the pandemic. Fear of being contaminated led to a sharp decrease in patient visits to health facilities. Direct outreach to people, by working in and with the community, thus became crucial. MdM trained 133 volunteers to work on Covid-19 awareness-raising. They were then able to reach more than 44,280 people (community members, community

leaders, and health workers).

In four subdivisions of the Kutupalong/Balukhali camp and in neighboring Bangladeshi villages, 2782 humanitarian workers and 2500 vulnerable families received protective equipment. The teams paid special attention to people with disabilities and the elderly, visiting their homes and offering them appropriate support. At the same time, health personnel received specific training on gender-based violence, in order to better identify survivors of violence.

OUR STRUCTURE

THE GENERAL ASSEMBLY

The General Assembly is the central body regulating the activities of Médecins du Monde Switzerland. It has supreme decision-making power and is the only body authorized to amend the association's articles of association.

It meets once per year.

THE COMMITTEE

The Committee is elected by the General Assembly to serve as the executive body. It elects the president, vice-president, treasurer and secretary-general from its own members and meets about ten times per year.

THE OPERATIONAL TEAM

The operational team is the association's project-management body. It is based at the headquarters in Neuchâtel and also has an office in Geneva.

Director Jean Michel Jordan

THE COMMITTEE ELECTED AT THE GENERAL ASSEMBLY ON SEPTEMBER 17, 2020:

President

Dr. Dominik Schmid

Specialist in gynecology and obstetrics

Co-Vice Presidents

Dr. Cécile Bassi

Specialist in internal medicine
and tropical medicine

Dr. Frédérique Jacquérior Bausch

Specialist in tropical medicine

Treasurer

Ms. Françoise Jeanneret

Legal Expert

Members

Dr. Cécile Choudja Ouabo

Specialist in pediatrics

Prof. Nago Humbert

Specialist in medical psychology
and pediatric palliative care

Dr. Michel Hunkeler

Specialist in rheumatology,
physical medicine and rehabilitation

Mr. Alexandre Kamarotos

Executive Director of Defence
for Children International

Mr. Antoine Kernen

Teacher and researcher at the
School of Social and Political
Sciences of the University of
Lausanne

Ms. Nicole Niederberger

Nurse specialized in public
health. Program Director

Mr. John Orlando

Children's rights specialist

Dr. Barbara Suter

Specialist in pediatrics

PARTNERSHIPS

MÉDECINS DU MONDE SWITZERLAND IS A MEMBER OF:

Médecins du Monde Network

Médecins du Monde's international network brings together **16 independent organizations** around the world, all united by a common Charter. Each delegation has the shared mission of providing care and bearing witness.

Gender & Health Alliance

The Gender Equality and Health Alliance is made up of three Swiss non-governmental organizations: **IAMANEH Switzerland, Médecins du Monde Switzerland, and Women's Hope International.**

The alliance proposes a joint program with the SDC for the years 2021-2024. The collaboration covers programmatic aspects with joint projects, complementarity in fundraising activities, development of advocacy campaigns, and sharing of experiences and methodological tools.

Club Suisse de la presse – Geneva Press Club

FEDEVACO – Fédération Vaudoise de Coopération

Latitude 21 – Fédération Neuchâteloise de Coopération au Développement

Le Courrier

Medicus Mundi Suisse

National Platform for Undocumented Migrant Health Care (Plate-forme nationale pour les soins médicaux aux sans-papiers)

cinfo network

MESSAGE FROM THE TREASURER

The accounts were balanced, and the organization's free capital increased by 22%, i.e., by more than CHF 240,000, mainly in the general reserve fund. This growth strengthens the financial capacity of MdM Switzerland commensurate with the growth in the volume of activities and the balance sheet total, which reached almost CHF 5.5 million (+57%). The funds allocated to the various projects have also increased significantly (+81%) and now amount to more than CHF 3.3 million, of which almost CHF 3 million will be received in future financial years. These funds can be explained by multi-year contracts having been signed with donors, in particular with the Swiss Confederation, which has increased its support with the aim of fighting the Covid-19 pandemic.

After several years of stability, income rose sharply (+58%) from CHF 4.965 million to CHF 7.870 million, following the signing of new multi-year contracts with the Swiss Confederation, via the SDC, in particular for Cameroon, Greece, Benin, Bangladesh, and Syria. Despite a decrease of more than CHF 100,000 in the volume of contributions received from municipalities, ten new municipalities, including the City of Zurich, granted support to the organization. Funding was also sought from international donors, and the resources obtained more than tripled to over CHF 1.1 million. On the other hand, income from private donors fell by almost one million francs, to CHF 1.6 million. This decrease is mainly due to the fact that several multi-year contributions from foundations were received in 2019 and continued to cover activities in 2020.

As income increased sharply, so did expenses: in line with the contracts concluded, direct costs of projects increased by more than 40% (from CHF 3.2 million to CHF 4.5 million). Most of the international missions were strengthened, and new projects were carried out in Bangladesh, Benin,

Cameroon, Haiti, Mexico, Palestine, and Switzerland. Finally, more than half a million francs was allocated to combat Covid-19 in Greece, particularly on the island of Lesbos.

As a result of multi-year contracts with donors, the use of the restricted funds (CHF 5.9 million) was lower than the allocation to these funds (CHF 7.4 million), which more than doubled compared to the previous year, so that the balance of restricted funds at the end of the year increased by almost CHF 1.5 million.

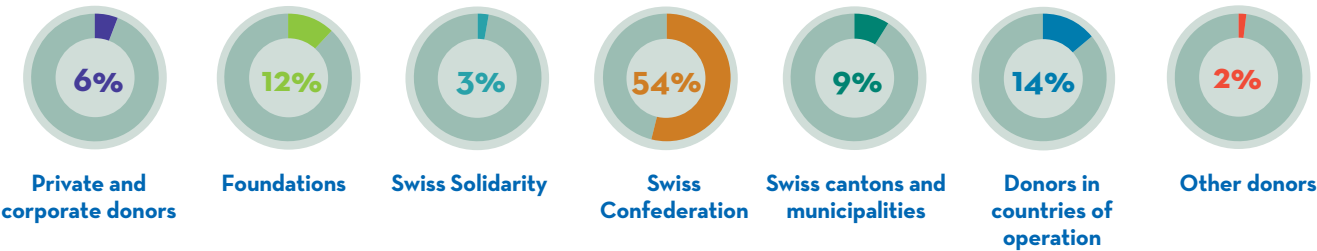
In conclusion, 2020 was an extraordinary year in terms of activities due to the Covid-19 pandemic. Thanks to increased funding, Médecins du Monde Switzerland was able to position itself as an active stakeholder in the fight against the pandemic. On the other hand, it was not possible to match this growth with an equally rapid development of human resources dedicated to financial and accounting management. This explains the delay in finalizing the accounts.



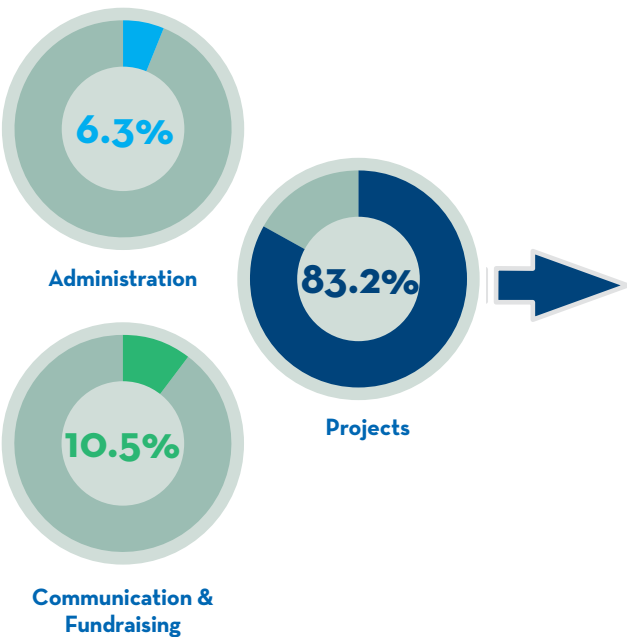
FRANÇOISE JEANNERET

SOURCE AND ALLOCATION OF FUNDS

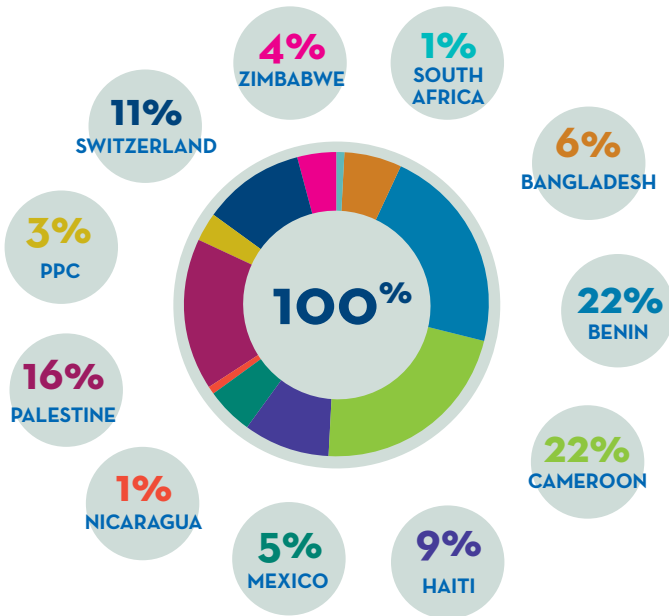
SOURCE OF FUNDS



ALLOCATION OF FUNDS



BREAKDOWN



BALANCE SHEET

IN CHF	12/31/2020	12/31/2019
ASSETS	5,462,401.50	3,469,226.60
Current assets	4,506,197.76	2,551,010.84
Liquid assets	809,610.15	1,198,777.83
Receivables	3,644,393.05	1,343,865.66
Accrued assets	52,194.56	8,367.35
Fixed assets	956,203.74	918,215.76
Property and equipment	3.00	3.00
Financial assets	956,200.74	918,212.76

LIABILITIES	5,462,401.50	3,469,226.60
Short-term foreign capital	610,777.33	343,456.59
Creditors	404,343.41	178,034.73
Accrued liabilities	206,433.92	165,421.86
Capital of donor-allocated funds	3,302,779.92	1,819,394.48
Capital of the organization	1,548,844.25	1,306,375.53
Capital of free committee-allocated funds	1,334,901.79	1,092,433.07
Free capital	213,942.46	213,942.46
<i>Free capital at the beginning of the year</i>	<i>213,942.46</i>	<i>217,617.56</i>
<i>Result for the year</i>	<i>0</i>	<i>-3,675.10</i>

OPERATING ACCOUNT

IN CHF	Annex	12/31/2020	12/31/2019
REVENUE	3.3.		
Private and corporate donors		446,403.22	325,044.82
Foundations (excluding Swiss Solidarity)		942,858.00	1,803,365.94
Swiss Solidarity		233,573.00	450,000.00
Loterie romande		-	40,000.00
PRIVATE	3.3.1.	1,622,834.22	2,618,410.76
Swiss Confederation		4,216,095.77	980,000.00
Cantons and cantonal federations		612,593.76	625,880.00
Municipalities		87,900.00	190,400.00
Other donors		192,508.15	-
Donors in countries of operation		1,127,321.76	344,360.65
PUBLIC	3.3.2.	6,236,419.44	2,140,640.65
OTHER REVENUE	3.3.3.	10,916.45	206,291.48
TOTAL REVENUE	3.3	7,870,170.11	4,965,342.89
EXPENSES	3.4.		
TOTAL DIRECT COSTS OF PROJECTS	3.4.1.	-4,519,493.57	-3,185,873.95
Project support costs	3.4.2.	-521,016.83	-651,119.03
Administration costs	3.4.3.	-384,717.45	-354,153.53
Fundraising & Communication costs	3.4.4.	-634,444.02	-385,873.51
Headquarters costs		-1,019,161.47	-740,027.04
TOTAL EXPENSES	3.4.	-6,059,671.87	-4,577,020.02
INTERMEDIATE RESULT 1		1,810,498.24	388,322.87
Financial expenses and exchange losses		-88,524.19	-112,440.38
Financial income and exchange gains		59,088.54	111,360.74
FINANCIAL RESULT	3.4.5.	-29,435.65	-1,079.64
Extraordinary expenses		-89,396.38	-53,513.71
Extraordinary income		31,537.85	140,510.97
EXTRAORDINARY RESULT	3.4.6.	-57,858.53	86,997.26
INTERMEDIATE RESULT 2		1,723,204.06	474,240.49
Use of funds		5,932,115.10	3,185,873.95
Allocation of funds		-7,412,850.44	-3,652,886.47
CHANGE IN DONOR FUNDS	3.4.7.	-1,480,735.34	-467,012.52
ANNUAL RESULT 1		242,468.72	7,227.97
Allocation to securities reserve fund		-2,696.93	-95,903.07
Use of project reserve fund		-	85,000.00
VARIATION OF FUNDS ALLOCATED BY THE COMMITTEE	3.4.8.	-242,468.72	-10,903.07
ANNUAL RESULT 2		0	-3,675.10

ACKNOWLEDGMENTS

We warmly thank our **4302 donors** who supported our actions in 2020. Médecins du Monde Switzerland was pleased to welcome **1258 new donors** in 2020.

We also express our thanks to the institutions and organizations that contributed to our cause:

Institutional donors

Agence Française de Développement (AFD), Basque Agency for Development Cooperation (AVCD), Canadian Embassy's Canada Fund for Local Initiatives (CFLI), Diputació Foral Gipuzkoa (DFG), Office for the Coordination of Humanitarian Affairs (OCHA), Plan International, Swiss Agency for Development and Cooperation (SDC), Swiss Federal Office of Public Health (FOPH), Swiss Solidarity, United Nations Children's Fund (UNICEF), USAID-BHA.

Federations

Fédération Neuchâteloise de Coopération au Développement - Latitude 21,
Fédération Vaudoise de Coopération - FEDEVACO.

Cantons, municipalities and cities

Canton of Uri, Republic and Canton of Neuchâtel, City of Versoix, City of Geneva, City of Neuchâtel, City of Zurich, City of Le Locle, Municipality of Bettingen, Municipality of Bottmingen, Municipality of Erlenberg, Municipality of Riehen, Municipality of Risch, Municipality of Rueyres.

Foundations

AtDta Foundation, Fondation Franmar, Fondation International Maria Francisca, Fondation Jylag, J&K Wonderland Foundation, Medicor Foundation, Fondation Philanthropique Famille Sandoz, Fondation Pierre Pfister, Fondation Jane Stale-Erzinger, Symphasis Foundation - Children's fund, UEFA Foundation for Children, Loterie Romande - Neuchâtel distribution commission.

Service clubs and parishes

Soroptimist Club Neuchâtel, Rotary Club Neuchâtel, Parish of Grolley, Catholic Parish of Yverdon, Parish of Givisiez/Granges-Paccot

Many thanks to the following for their time and support:

Pierre-William Henry, photographer.

All our **volunteer doctors** and **partner pharmacies**.

The MdM Switzerland **members** and **volunteers**.

**Our audited annual accounts are
available on the Médecins du Monde
Switzerland website.**

LEGAL NOTICES

PUBLICATION & PRODUCTION

Médecins du Monde Switzerland

Graphics

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Printing

Moser Graphic Sàrl

Cover photo

© Pierre-William Henry

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